News From Down Under
Volume VI, Issue III
March 2014

Framework for Improving Critical Infrastructure Cybersecurity

"The national and economic security of the United States depends on the reliable functioning of critical infrastructure. Cybersecurity threats exploit the increased complexity and connectivity of critical infrastructure systems, placing the Nation's security, economy, and public safety and health at risk. Similar to financial and reputational risk, cybersecurity risk affects a company's bottom line. It can drive up costs and impact revenue. It can harm an organization's ability to innovate and to gain and maintain customers.

The Framework is not a one-size-fits-all approach to managing cybersecurity risk for critical infrastructure. Organizations will continue to have unique risks -- different threats, different vulnerabilities, different risk tolerances -- and how they implement the practices in the Framework will vary. Organizations can determine activities that are important to critical service delivery and can prioritize investments to maximize the impact of each dollar spent. Ultimately, the Framework is aimed at reducing and better managing cybersecurity risks.

The Framework is a living document and will continue to be updated and improved as industry provides feedback on implementation. As the Framework is put into practice, lessons learned will be integrated into future versions. This will ensure it is meeting the needs of critical infrastructure owners and operators in a dynamic and challenging environment of new threats, risks, and solutions. Use of this voluntary Framework is the next step to improve the cybersecurity of our Nation's critical infrastructure as a whole."

To search for and obtain a copy of the Framework go to the homepage of the Homeland Security Digital Library at www.dsdll.org. A direct URL link to download the document is provided below:

https://www.hsdl.org/?view&did=749717

Preparing the Nation for Cyber Threats
What You Can Do

DHS works to safeguard and secure cyberspace through programs such as the Stop.Think.Connect™ Campaign, a national public awareness effort. Stop.Think.Connect™ aims to ensure the public both recognizes cybersecurity challenges and is empowered to address them by providing resources and actionable tips.

DHS also collaborates with government entities, the private sector, and non-profit organizations to reach Americans with awareness of the cyber threats and the shared responsibility we all share to guard against them.

You can help raise cybersecurity awareness within your organization by joining the Campaign’s Cyber Awareness Coalition or National Network. Information is available at:

http://www.dhs.gov/stopthinkconnect

Stop.Think.Connect™

Since its launch in 2010, Stop. Think. Connect™ has led outreach and awareness efforts to carry out the DHS cyber mission of providing citizens with resources and tools to protect themselves, their families, and the nation against growing cyber threats. Through the Campaign, we have reached Americans across the country to bring greater awareness and understanding of these threats.

Article continued on Page 5
Governor LePage Nominates Bruce Fitzgerald to Serve as Director of MEMA
February 6, 2014
Governor’s Office

AUGUSTA – Governor Paul R. LePage announced today that he has selected Bruce Fitzgerald of South China to serve as the director of the Maine Emergency Management Agency (MEMA.)

“Bruce has distinguished himself as an expert in the emergency management field through his many years at MEMA, and I am pleased to nominate him as the director,” said Governor LePage. “Bruce is the right man to manage the agency in times of emergency.”

Fitzgerald joined the MEMA staff in 2003, beginning as a program manager for Homeland Security grants, progressing to the Homeland Division Director and then serving as acting director. He served at MEMA through numerous state emergencies and Presidential declared disasters, notably during Hurricane Katrina in 2005, the St. Patrick’s Day, Mother’s Day and Patriot’s Day storms in 2007 and, more recently, during Hurricanes Irene and Sandy. He holds a BA in Political Science from the University of Maine.

“I’m pleased and honored to have been selected by the Governor for this position. I look forward to continued service with MEMA leading this important agency,” said Fitzgerald. “I am confident that the professionals of the Maine Emergency Management Agency will continue to provide the high level of service to Maine’s citizens to which we have all become accustomed.”

The MEMA Director reports to The Commissioner of Defense, Veterans’, and Emergency Management (DVEM) and directly to the Governor during times of emergency. Fitzgerald’s nomination is subject to final confirmation by the Maine Senate.

National Health Preparedness Security Index

The Centers for Disease Control and Prevention (CDC) jointly with more than 20 public health organizations and associations released the National Health Security Preparedness Index (NHSPI) in December 2013. The NHSPI aligned with other national measures of preparedness, including Presidential Policy Directive–8 and the National Health Security Strategy.

The NHSPI is divided into five domains: Health Surveillance; Community Planning and Engagement; Incident and Information Management; Surge Management; and Countermeasure Management. States are scored on a 1 to 10 scale with 10 being the highest. The numbers are then averaged, giving each state an overall score. The overall score for the United States for 2013 was 7.2.

Information in the NHSPI is collected and reported at the state level; however, local health departments can use that information to base their activities and plans around, thereby increasing their state’s rating and overall level of preparedness. (Source: NHSPI)(InfoGram 02/06/14)

NHSP Webpage: www.nhspi.org

Training for Rare Events: Snow in the South

Winter storms rolling through the south in the past month serve as a good reminder that we must still prepare our communities for disasters that are uncommon to our regions. Atlanta fared better during their second winter storm, learning lessons from the first storm in January; however, some neighboring states did not.

Unfortunately, when faced with the problem of training or preparing for uncommon events, it is difficult to gain experience without the event actually taking place. One good example is safe driving in the snow, as shown by the numerous photos of major roads turned into parking lots and masses of people abandoning their cars.

Even more dangerous is driving fire and rescue apparatus in the snow and ice. Training officers in the south may need to get creative to ensure fire personnel get the necessary skill. Find a large paved area like an airport or parking lot and send personnel to practice there while the snow is still lying. Another option is to find a fire department in the north and try to arrange a training swap.

(Source: Fire Engineering)
New Guidance After Bakken Oil Derailment

The oil industry is taking another look at protocol and regulations after the December 30, 2013 derailment in Casselton, ND, the third derailment of a train carrying crude oil from the Bakken Shale region in less than a year.

The National Transportation Safety Board (NTSB) sent the following suggestions to the Pipeline and Hazardous Materials Safety Administration (PHMSA) and the Federal Railroad Administration (FRA):

- Regulators should consider rerouting trains carrying hazardous materials to avoid “populated and other sensitive areas;”
- The FRA and PHMSA should create an audit program to ensure rail carriers have adequate emergency response capabilities to handle a crash or spill;
- Another audit program should be developed to ensure shippers have properly classified the hazardous materials on board.

From the rail industry itself, the CEO of Union Pacific stated shippers will begin treating crude oil like hazardous materials such as anhydrous ammonia and work to find safer shipping routes away from populated areas.

The boom in oil production in North Dakota has reshaped oil transportation around the country. In 2007, 74 percent of the crude from North Dakota was shipped by pipeline; but due to the inability of the existing pipeline to handle the increase, 71 percent of the oil produced in November 2013 was shipped by rail. According to the American Association of Railroads, rail shipping increased by 6,000 percent.

(Source: NTSB) (InfoGram 02/06/14)

Release of the Resource Typing Library Tool (RTLT)

The purpose of this NIMS Alert is to announce the release of the first version of the Resource Typing Library Tool (RTLT). The RTLT is an online catalogue of national resource typing definitions and job titles/position qualifications. Definitions and job titles/position qualifications are easily searchable & discoverable through the RTLT. They can be viewed directly on the web page, downloaded in PDF format or directly used by third party software applications using the available Web Services application programming interface (API).

The Federal Emergency Management Agency (FEMA) National Integration Center (NIC) provides the RTLT to support the implementation of the National Preparedness System. Nationally typed resources support a common language for the mobilization of resources prior to, during, and after major incidents. Resource users at all levels use these definitions to identify and inventory resources for capability estimation, planning, and for mobilization during mutual aid efforts.


FEMA is hosting a series of webinars to introduce the RTLT and the latest version of the Incident Response Inventory System (IRIS). All webinars will be open to the whole community, which includes—individuals (including those with disabilities and others with access and functional needs), businesses and nonprofits, faith-based and community groups, schools, and all levels of government. These webinars will provide an overview on how to navigate the RTLT and its use in inventorying critical resources.

Each 60-minute event will provide an overview of RTLT, a demonstration of the tool and discussions about the value of using this system for your resource inventorying needs.

- Tuesday, March 4, 2014—12 p.m. EST
- Thursday, March 6, 2014—3 p.m. EST
- Monday, March 10, 2014—2 p.m. EDT
- Wednesday, March 12, 2014—12 p.m. EDT
- Tuesday, March 18, 2014—2 p.m. EDT
- Thursday, March 20, 2014—12 p.m. EDT
- Monday, March 24, 2014—3 p.m. EDT
- Wednesday, March 26, 2014—10 a.m. EST

The agenda will cover topics such as:

- How RTLT and IRIS support Resource Management
- Introduction RTLT and the latest version of the IRIS
- Demonstration of RTLT and its integration with IRIS

Each webinar will cover the same information. Advance registration is required due to space limitations. Registration is on a first come, first serve basis. To register, please visit http://www.fema.gov/resource-management.

The National Incident Management System (NIMS) provides a common and standard understanding about the tools and resources needed to be prepared. For more information on NIMS, visit: www.fema.gov/national-incident-management-system.

Questions can be submitted via e-mail at: FEMA-NIMS@fema.dhs.gov.

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New Guidance After Bakken Oil Derailment

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(Source: NTSB) (InfoGram 02/06/14)
Maine Prepares Tips
Safe Snowmobiling is Even More Fun

The Maine Department of Inland Fisheries and Wildlife offers these Snowmobile Safety Tips:

- Travel in groups and inform a responsible person of your plans.
- Know your machine and its capabilities.
- Respect the rights and property of others.
- If you need to travel on frozen bodies of waters, use extra caution.
- When crossing a highway be sure the way is clear and cross as directly as possible.
- Know and obey Maine snowmobile laws.
- Respect all wildlife, and avoid areas frequented by game.

Agenda Posted for Preparedness Conference
Register Now!

The draft agenda for the 6th Annual Maine Partners in Emergency Management Conference is now available. The Conference will be held Tuesday and Wednesday, April 22nd and 23rd at the Augusta Civic Center. There is no charge for registration.

A highlight of the Conference will be the two plenary sessions taking place on Tuesday and Wednesday. On Tuesday, nationally recognized security expert Michael Dorn will speak on School and Workplace Security.

On Wednesday, a panel of responders and emergency managers from Maine and Québec will speak about the cross-border response to the train derailment and fire in Lac Mégantic last summer.

More than 40 workshops and demonstrations are scheduled over the two days of the Conference.

Online registration for participants and exhibitors is open now. There is no charge for attending the conference. There is a small fee for exhibitors, but no charge for not-for-profit and government exhibitors.


Don't miss this two-day learning experience with statewide, national and international preparedness partners.

Contact:
Conference Planning Team
800-452-8735 (in-state) / 207-624-4400
maineprepares@maine.gov

Register now.

Conference Agenda (.pdf)

2014 Exercise Schedule

March 12, 2014
Maine and New Hampshire Cross Border Tabletop
Location: Portsmouth, NH—NHDES
Contact: Tom Reinauer – SMRPC
treinauer@smrpc.org (207) 324-2952 ext. 18

March 25, 2014
Cumberland County Regional Sheltering Exercise (Seminar/Tabletop)
Location: Scarborough, ME—Public Safety Building
Contact: David B. Feeney, CCEMA (207) 892-6785 feeney@cumberlandcounty.org

April 26, 2014
Maine and New Hampshire Cross Border Full Scale Exercise
Contact: Tom Reinauer – SMRPC
treinauer@smrpc.org (207) 324-2952 ext. 18

May 15, 2014
Portland International Jet Port—Tabletop Exercise
Contact: Deputy Chief Robert Stewart, Portland Fire

May 17, 2014
Cumberland County Regional Sheltering Full Scale Exercise
Location: Scarborough, ME—Scarborough High School
Contact: David B. Feeney, CCEMA (207) 892-6785 feeney@cumberlandcounty.org

June 15-17, 2014
Army National Guard 488th Military Police Exercise
Location: PWD Standish, FPL Yarmouth, MEANG
South Portland (3 venues)
Contact: David B. Feeney—CCEMA (207) 892-6785 feeney@cumberlandcounty.org
### Meetings

<table>
<thead>
<tr>
<th>Event</th>
<th>Date</th>
<th>Time</th>
<th>Location</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cumberland County Regional Shelter Exercise Planning Meeting</strong></td>
<td>March 4, 2014</td>
<td>12:00 p.m.</td>
<td>Scarborough Library</td>
<td>David B. Feeney — CCEMA <a href="mailto:feeney@cumberlandcounty.org">feeney@cumberlandcounty.org</a></td>
</tr>
<tr>
<td><strong>Cumberland County Local Emergency Planning Committee (LEPC) Meeting</strong></td>
<td>March 5, 2014</td>
<td>12:30 p.m.</td>
<td>South Portland—Marriott Sable Oaks</td>
<td>Mike Shutts, CCEMA (207) 892-6785</td>
</tr>
<tr>
<td><strong>Southern Maine Regional Resource Center (SMRRC) Health Care Coalition Meeting</strong></td>
<td>March 6, 2014</td>
<td>8:00 a.m. — 12:00 p.m.</td>
<td>Portland Water District Nixon Training Facility 225 Douglass Street, Portland, ME.</td>
<td>Paul Weiss, SMRRC <a href="mailto:director@smrrc.org">director@smrrc.org</a></td>
</tr>
<tr>
<td><strong>Cumberland County Local EMA Directors Meeting</strong></td>
<td>March 12, 2014</td>
<td>8:30 a.m.</td>
<td>CCEMA, Windham, Maine</td>
<td></td>
</tr>
<tr>
<td><strong>Cumberland County ARES</strong></td>
<td>March 18, 2014</td>
<td>6:30 p.m.</td>
<td>CCEMA, Windham, Maine</td>
<td>Bryce Rumery, K1GAX</td>
</tr>
<tr>
<td><strong>Maine—New Hampshire Traffic Incident Management (TIM) Meeting</strong></td>
<td>March 21, 2014</td>
<td>12:00 p.m.</td>
<td>York Village Fire Station</td>
<td>Tom Reinauer, SMPDC <a href="mailto:treinauer@smrpc.org">treinauer@smrpc.org</a> (207) 324-2952, Ext 18</td>
</tr>
<tr>
<td><strong>Cumberland District Public Health Council Meeting</strong></td>
<td>March 21, 2014</td>
<td>10:00 a.m.—12:00 p.m.</td>
<td>Portland Water District Nixon Training Facility 225 Douglass Street, Portland, ME.</td>
<td>Shane Gallagher (207) 874-8960</td>
</tr>
<tr>
<td><strong>Cumberland County Animal Response Team (CART)</strong></td>
<td>March 25, 2014</td>
<td>6:00 p.m.</td>
<td>CCEMA, Windham, Maine</td>
<td>Ron Jones, CCEMA</td>
</tr>
<tr>
<td><strong>Mid-Coast ARES/CERT</strong></td>
<td>March 27, 2014</td>
<td></td>
<td>Topsham, Maine</td>
<td>John Goran, Maine SEC <a href="mailto:K1JS@arrl.net">K1JS@arrl.net</a> (207) 865-0554</td>
</tr>
</tbody>
</table>

### Cyber Threats

**What You Can Do**

(Continued from Page 1)

- Local community events have engaged entire communities in cybersecurity awareness featuring involvement from academia, industry, non-profits, and government.
- Outreach efforts with non-profit organizations have taught millions of Americans how to make safer online decisions; these initiatives have included work with the Girl Scouts of USA, National Crime Prevention Council, Drug Abuse Resistance Education (D.A.R.E.) America, 4-H, Boys & Girls Clubs of America, and YWCA.
- Resources, such as the Stop.Think.Connect. Toolkit, have provided educational materials and tips tailored to all segments of the community from grade school students and older Americans to small business, government, and more. To download the Toolkit and share it with your family, friends, and community go to: http://www.dhs.gov/stopthinkconnect-toolkit

### CA Power Station Attack Concerns Officials

In April 2013, there was an attack on a California power facility that is only now making national news thanks to remarks made during a congressional hearing on regulatory issues. The incident did not involve a cyber-attack; instead, fiber communication cables were cut and for 20 minutes one or multiple people shot at transformers using assault rifles.

More than 100 rounds were fired damaging 10 giant transformers in one part of the facility and 3 banks of transformers in another. It took several weeks to repair the damage. The FBI is not calling this terrorism, domestic or otherwise, but some do not agree. Several experts call this a sophisticated and planned attack, and the then chairman of the Federal Energy Regulatory Commission called it the "most significant incident of domestic terrorism involving the grid that has ever occurred."

At a time where cybersecurity takes center stage, this incident and the attack on the electrical facility in Arkansas last year put a spotlight on physical security. Many in the industry believe such facilities are not being adequately protected from physical threats, and Congress is questioning how safe power grid facilities really are.

After word got out about the scope of the attack in California, energy companies across the country have worked to review security measures at their facilities and ensure proper target-hardening measures are being taken. Law enforcement agencies are encouraged to contact energy facilities in their jurisdictions to refresh partnerships and review plans and procedures. *Source: DHS*
Training Opportunities

Accident Reconstruction/Scene Preservation Class
Date: March 3, 2014—6:30 p.m.
Location: Lake Region High School
Contact: Deborah Plummer, CCRCC
dplummer@cumberlandcounty.org

ICS 300—Intermediate Incident Command System
Date: March 3—4, 2014—8:00 a.m.—5:00 p.m.
Location: Augusta, ME—Togus VA Center
Contact: Kennebec County EMA (207) 623-8407
kclepc@kennebeecounty-me.gov

Grade Crossing Collision Course
Date: March 4, 2014—6:00 p.m.—9:00 p.m.
Location: South Berwick Community Center
Register: David Francoeur, York County EMA
deputyema@co.york.me.us

Grade Crossing Collision Course
Date: March 5, 2014—6:00 p.m.—9:00 p.m.
Location: Biddeford Police Department
Register: David Francoeur, York County EMA
deputyema@co.york.me.us

Grade Crossing Collision Course
Date: March 6, 2014—6:00 p.m.—9:00 p.m.
Location: Wells Community Center
Register: David Francoeur, York County EMA
deputyema@co.york.me.us

ICS 400—Advanced Incident Command System
Date: March 11, 2014—6:00 p.m. (3 Evenings)
March 18, 2014—6:00 p.m.
March 25, 2014—6:00 p.m.
Location: Wiscasset, ME—Lincoln County EMA/911
Contact: Kris at Lincoln County EMA (207) 882-7559
emafinance_admin@lincolncountymaine.me

ICS 400—Advanced Incident Command System
Date: March 18-19, 2014—8:00 a.m.—5:00 p.m.
Location: Augusta, ME—Togus VA Center
Contact: Kennebec County EMA (207) 623-8407
kclepc@kennebeecounty-me.gov

Emergency Exercise Design (G139)
Date: March 26—27, 2014—8:15 a.m.—4:30 p.m.
Location: Augusta, ME—MEMA Classroom
Contact: Mike Grant—MEMA 800-485-8735
Register: Forward FEMA Form 119-25-1
MEMA Fax: 287-3178

Active Shooter—Prevention, Detection, and Response
Date: March 28, 2014—9:00 a.m.—11:30 p.m.
Location: South Portland, ME, Marriott Sable Oaks
Contact: Curtis Picard, Executive Director
Retail Association of Maine (207) 623-1149
Curtis@retailmaine.org
Further Details and Registration at:
http://ramspring2014.eventbrite.com

Skills for Psychological Recovery (SPR) Training
Date: April 3, 2014—9:00 a.m.—4:30 p.m.
Location: Waterville, ME, Fireside Inn
Contact: Tammy McLaughlin, (207) 626-3615
AdCare Educational Institute tmclaughlin@adcareme.org

Skills for Psychological Recovery (SPR) Training
Date: April 4, 2014—9:00 a.m.—4:30 p.m.
Location: Houlton, ME, Houlton Regional Hospital
Contact: Tammy McLaughlin, (207) 626-3615
AdCare Educational Institute tmclaughlin@adcareme.org

6th Annual Maine Partners in Emergency Preparedness Conference
Date: April 22-23, 2014
Location: Augusta, Maine—Augusta Civic Center
Contact: Conference Planning Team
MEMA: 800-452-8735 (207) 624-4400
maineprepares@maine.gov

Mitigation for Emergency Managers (G393)
Date: May 13-15, 2014, 8:15 a.m.—4:30 p.m.
Location: Augusta, Maine—CMCC/MEMA Classroom
Contact: Joanne or Mike—MEMA (207) 287-3178 fax
Register: Submit FEMA 119-25-1 Form to MEMA

New Website for School Emergency Planning

The U.S. Department of Education’s Readiness and Emergency Management for Schools (REMS) has launched a new website for their Technical Assistance Center. The website hosts information on developing, maintaining, and enhancing high-quality emergency operations plans (EOPs) and comprehensive emergency management planning efforts for schools and institutions of higher education (IHEs).

Also included is the recently released federal guidance on emergency operations plan (EOP) development, one each for IHEs and K-12. Each describes the recommended six-step planning process and key topics supporting EOP development, such as information sharing, school climate, active shooter scenarios, and psychological first aid.

Additional resources available include: National Incident Management System (NIMS) compliance, trainings by request, virtual trainings, and a virtual tool box developed by school and IHE emergency managers. Source: REMS

Readiness and Emergency Management for Schools Technical Assistance Center
http://rems.ed.gov
Important Links

Cumberland County Emergency Management Agency
Home: www.cumberlandcounty.org/EMA

Cumberland County Local Emergency Planning Committee
Home: www.cumberlandcounty.org/EMA/lepc.htm

Maine Emergency Management Agency
Home: www.maine.gov/mema
Library: www.maine.gov/mema/mema_library.shtml

Maine Information and Analysis Center (MIAC)
Phone: (207) 624-7280
Email: miac@nespin.riss.net

Boston FBI
Phone: (617) 742-5533
Home: http://boston.fbi.gov

Maine Prepares
Home: www.maine.gov/mema/prepare

Federal Emergency Management Agency (FEMA)
Home: www.fema.gov
Training: http://training.fema.gov
Grants: www.fema.gov/government/grant/index.shtm
Assistance: www.DisasterAssistance.gov

Domestic Preparedness Support
NIMS Resource Center http://www.fema.gov/emergency/nims
Lessons Learned Information Sharing System www.llis.gov
Homeland Security Exercise and Evaluation Program (HSEEP) http://hseep.dhs.gov

Center Disease Control
Maine CDC: http://www.maine.gov/dhhs/boh
U. S. CDC: http://www.cdc.gov
FLU.gov http://www.pandemicflu.gov

Southern Maine Regional Resource Center (SMRRC)
Home: www.smrrc.org

Ready America: www.ready.gov

National Weather Service—Gray, Maine
Home Page: www.erh.noaa.gov/gyx

Central Maine Power—Power Outages
www.cmpco.com/outages

Maine ARES http://www.maineares.org

2-1-1 Maine www.211maine.org

5-1-1 Maine (Maine DOT Travel Information)
Home: www.511maine.gov

American Red Cross of Southern Maine
Home: www.maineredcross.org

PROP Home: www.wherepeoplecomefirst.org

Southern Maine EMS
Home: www.smema.org

Volunteer Maine
Home: www.volunteermaine.org

Greater Portland Council of Governments (GPCOG)
Home: www.gpcog.org

Cumberland County
EMA Staff:

DIRECTOR
James E. Budway
budway@cumberlandcounty.org

DEPUTY DIRECTOR
Anne-Marie Brett
brett@cumberlandcounty.org

PLANNER
David B. Feeney
feeney@cumberlandcounty.org

PROJECT COORDINATOR
Ron Jones
jones@cumberlandcounty.org

FINANCE ASSISTANT
Donna M. Somma
somma@cumberlandcounty.org

PLANNER
Margaret Cushing
cushing@cumberlandcounty.org

LEPC PLANNER
Mike Shutts
shutts@cumberlandcounty.org

PLANNER
Diane J. Eastwood
eastwood@cumberlandcounty.org

SPECIAL PROJECTS VOLUNTEER
Harry L. Marsters II

THE BUNKER
22 High St
Windham, ME
207.892.6785